

MINUTES OF BEDMINSTER FAMILY PRACTICE PATIENT PARTICIPATION GROUP THURSDAY 10TH NOVEMBER 2016

<p><u>Attendees:</u></p> <p>Leonard Glyn (LG) Pauline Glyn (PG) James Bannerman (JB) Mary Bannerman (MB) Sally Gregg (SG) Brian Richards (BR) Valerie Weston (VW) Stephen Watts (SW) Rose Ross (RR) Brent Stephen (BS)</p> <p>Chair: Leonard Glyn Minutes: Rose Ross</p>	<p><u>Apologies:</u></p> <p>Jennifer Ackerman Gaenor Cashman Vincent Payne Sue Marshall Dr D Peel Dr J. Collyer</p> <p><u>Copies to:</u></p> <p>Those present Apologies Virtual PPG members Deb O'Brien Liz Searle</p>
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	ACTION
<p>1.0 Welcome LG welcomed all the new members who had been recruited to the Group by VW at the flu clinic.</p> <p>Apologies: Apologies received from Jennifer Ackerman, Gaenor Cashman, Vince Payne, Sue Marshall, Dr J. Collyer and Dr D Peel.</p>	
<p>2. Approval of previous minutes BS confirmed that the clock is now in the correct place and is correct. VW said that her name had been mis-spelt in the previous minutes. RR apologised and said she would amend the minutes.</p>	RR
<p>3. Actions from the previous minutes New PPG recruits A PPG table had been manned by VW at the flu clinic and several people had been recruited to the group. LG thanked VW for her help.</p>	
<p>4. Feedback of complaints and suggestions</p> <p>Complaints BS reported that complaints and suggestions were reported on a quarterly basis.</p>	
<p>5. NAPP report A computer was available for use during the meeting as had previously been requested. Unfortunately CM was not present at the meeting. BR kindly described the remit for NAPP (National Association for Patient Participation) to the new members.</p>	

6. BMG (Bedminster Medical Group) and Estate Update

BMG Merger

BS described the merger that is going to take place between the five local practices, Bedminster Family Practice, Gaywood House, Malago Surgery, Southville Surgery and Wedmore Practice. There will be around 45,000 patient between the 5 practices. BS said that several practice in Bristol were on the verge of giving back their PMS/GMS contracts due to the difficulty in recruitment. NHS England are saying that it is up to the surgeries to sort themselves out possibly by merging with other local practices to form a confederate.

The merger will bring benefits of larger better equipped premises and opportunity of sharing staff, but practices are now also considering how a merger might put them in a stronger position to exploit opportunities or respond to potential challenges.

Discussion arose regarding the impact the merger would have on patients and whether there would be economies of scale. BS said that life would carry on as usual, routine care should be no different and should get better in the long run. There is the potential for all members of staff to move between practices to support each other when the need arises.

BS said that there is a need for volunteers from each individual surgery PPG to join a BMG Patient Group to ensure effective patient involvement during the merger process. Dr Collyer will soon be sending out a communication to all patients describing the merger.

All 5 practices are financially viable, the accounts will be checked before the final stages.

Estate Update

BS reported that BFP had a great building but all the other practices are squeezed.

Gaywood House is looking at the Block Buster site Sainsbury

Bedminster Green Development

This is a new development proposed in the area which has a proposed 1000m² health centre.

7. Practice Update

Hayley Britton will be joining the practice on 21st November as an Emergency Nurse Practitioner (ENP), her previous experience is that of 14 years working in Adult A & E at the BRI. This is a new role and will evolve and progress. Hayley will be working all day Monday, Thursday and Friday. LG asked if BS saw patients objecting to being seen by HB. BS replied that there may be some resistance, but that Hayley would not be wearing a nurses uniform which would reduce potential for any issues.

Louise White`s role is also being developed to allow her to apply her advanced

<p>skills. Louise will undertake the on-call roll Tuesday and Wednesday.</p> <p>Shelly Joseph is the diabetic lead and has just passed her prescribing qualification. Shelly works Wednesday, Thursday and Friday.</p> <p>Re-decoration of the Practice There will be redecoration of the practice throughout. New carpets.</p> <p>There is a budget of £25,000 and the work will take place at weekends to minimise disruption.</p> <p>Web GP The web based e-consult pilot which has allowed patients to access self-care advice over the internet or provide the details necessary for a GP to provide detailed advice by e-mail is to finished at the end of December. Results are not strong enough to justify the significant investment in the software.</p>	
<p>8. Any other business</p> <p>Pharmacy opening times PG said she had had difficulty recently in finding out the opening times of local pharmacies over the Bank Holiday. 111 could not tell her where the nearest pharmacy was open.. BS said that the list is issued by NHS England. He said that he would go through the CCG medicine management and ask why 111 did not have this information.</p> <p>BS said that 4 of the local practices have internal pharmacists and meetings are held regularly with them. BS would have a word with our pharmacist (Ramila)</p> <p>MB suggested that there was a notice on the front door of the surgery with information about local pharmacy opening times.</p>	<p>BS</p> <p>SA</p>
<p>9. Next Meeting: Thursday 19th January 3.30pm (Please note the change of day)</p>	

The Patient Participation Group plays an important role in the life of Bedminster Family Practice. If you want to get involved, please ask a receptionist